



CUMMINGS 100K for 100

MetroWest Mediation Services was one of 100 local nonprofits to receive grants of \$100,000 each through Cummings Foundation's "\$100K for 100" program. With the conclusion of this grant cycle, Cummings Foundation has now awarded more than \$220 million to Greater Boston nonprofits alone.

This grant will help MWMS expand mediation services in the Framingham Juvenile Court, where we offer youth and families an alternative to litigation, and it will help us grow our divorce mediation program to ensure that couples seeking a divorce have access to a non-adversarial process.



Executive Director
Seth Izen and
Board Member
Andrea DeMayo-Clancy "share the news" at the reception for the Cummings 100K for 100 grant.

DIRECTOR'S NOTE

This past year, we made great progress on our mission to provide quality mediation services to the entire community, including youth and families. Some key highlights include:

- We completed 250 mediations with a satisfaction rate of over 94% and an agreement rate of 64%.
- Our pilot program in Framingham Juvenile Court demonstrated the success of mediation in harassment order cases. The court has sought mediation for additional types of cases, including Care & Protection and Children Requiring Assistance cases.
- A new partnership with Framingham State University led to a series of three conflict resolution workshops for their students and staff, and a full mediation training for faculty/staff.

This success is only possible because of you - Our dedicated and passionate mediators, staff, board members and community supporters! Thank you for all that you do to bring peace to the community.

Seth Izen

Seth Izen,
Executive Director

OUR TEAM



VOLUNTEER MEDIATORS

Halee Burg
Alan Carpenter
Kara Dawson
Andrea DeMayo-Clancy
Dan Desautels
Robin DiGiammarino
Denise Earl
Imogene Fish
Tod Foote
Carolan Gozzi
Don Greenstein
Esther Gruber
Mark Kaplan
Joseph Keefe
David Kelly
Justin Kelsey
Liz Lassen

Gerry Mazor
Melinda Milberg
Ann Murphy
Christine Navez
Susan Ostberg
Julian Puma
Phil Reimann
Peter Robinson
Steve Seeche
MaryAnn Sherwood
Nancy Simons
Robert H. Smith
Jason Sobol
Harvey Taylor
Lisa Vendetti
Jane Walsh
Michael Zeytoonian

STAFF

Seth Izen,
Executive Director

Deepika Madan,
Court Coordinator &
Training Manager

Daniele Natali
Goldberg,
Court Coordinator &
Project Manager

BOARD

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YEAR IN REVIEW (July '17 – June '18)



Continuing Education Presentation
on Mediating for FEMA led by Don Greenstein



Dialogue Forum
on Community – Police Relations



Workshop for Divorce Mediators
on New Child Support Guidelines



Presentation on Conflict Resolution Skills
to Alumni of Leadership MetroWest

I wanted to extend a sincere thank you to [your mediator] for successfully mediating a case which I was a little unsure would work out when I made the referral. She worked her usual magic in the mediation room, and the parties were able to reach an agreement on a case where no one would have benefited from a litigated hearing.

– Judge Gloria Tan, Associate Justice,
Middlesex Juvenile Court

Testimonials from Parties:

"The mediators had outstanding compassion, wisdom, respect and patience."

"The mediators did an excellent job defusing any tension between the parties and explained the process clearly."

"Very professional, patient and understanding as well as neutral. We met on multiple occasions and were satisfied with the entire process."

"One of the best experiences I've had in 20 years of [law] practice."

TESTIMONIALS

COURT MEDIATION

Serving Concord, Framingham, Marlborough, Natick District Courts & Framingham Juvenile Court. Cases include Small Claims, Summary Process, Harassment Prevention, Civil, Children Requiring Assistance and Care & Protection.

94%	33
Party Satisfaction	Volunteer Mediators
243	64%
Court Mediations	Agreement Rate
\$259,936	95%
Returned to Consumers	Agreement Rate in Juvenile Harassment

COMMUNITY MEDIATION

Only program in MetroWest with a Sliding Fee Scale to ensure mediation is accessible for the entire community and only provider of DOR Parent Mediation Program.

34	6
Family and Divorce Cases	MassHousing Mediations

TRAINING

Providing mediation and conflict resolution training to organizations, community members, and businesses in the MetroWest.

21	2
Mediators Trained	Enrolled in Practicum
3	6
Conflict Resolution Workshops Offered	Hours of Continuing Education for Mediators

EDUCATION

Informing the community about productive alternatives to litigation

46	3,000+
Outreach Activities and Events	People Educated about Mediation



35-Hour Mediation Training for 9 Community Members



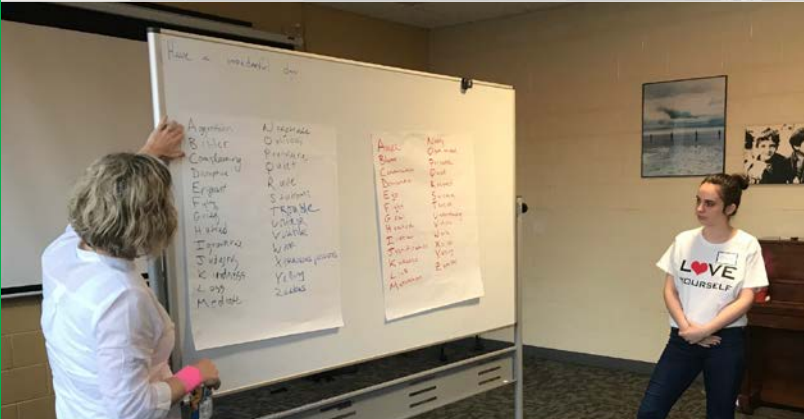
Workshop on Managing Biases in Mediation led by Audrey Lee



Advocacy Day at the State House (Rep. Carolyn Dykema, 3rd from L)



35-Hour Mediation Training for 12 Framingham State University Administrators



Conflict Resolution Workshops for Framingham State Students and Faculty



Juvenile Harassment Mediation Training for MWMS and CDSC Mediators



Celebration of Mediation and Annual Meeting with Judge Gloria Tan, Associate Justice, Middlesex Juvenile Court

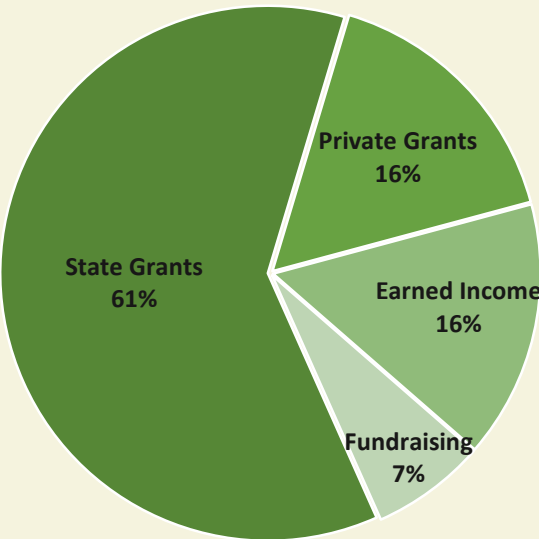


Celebration of Retiring Mediators and the Cummings Foundation Grant

FUNDERS

- Mass. Office of Public Collaboration
- Office of the Attorney General
- Middlesex Savings Bank
- Massachusetts Bar Foundation
- Foundation for MetroWest
- John Alden Trust
- Framingham and Natick Rotary Clubs
- Avidia Bank
- Individual Contributors to Appeal

REVENUE: \$148,258



EXPENSES: \$126,540

